

Globalnet Telecom Refund Policy

Satisfaction

Globalnet Telecom, Inc. cares deeply about the satisfaction of every customer. With this in mind, we have a 15-day Money Back Guarantee policy for anyone who is not completely satisfied with our website hosting service within the first 15 days of sign up. To receive full refunds (not including any setup fees or domain registrations) please email our sales department.

Fraudulent Credit Card Charges or Fraudulent Claims

All requests to negate charges are investigated by our technical department and legal department. If you make a fraudulent claim of unauthorized card usage, we will report this to the credit card services. This report may result in cancellation of your card services, put negative information on your credit report, and create possible criminal charges that may be filed against you.

Contacting Company

You may contact the Company for customer support or service by using our feedback form or by telephoning us at 888-281-3576 from 9:00 to 6:00 EST Monday - Friday.

Rights Reserved

Globalnet Telecom, Inc. reserves the right to modify this Refund Policy at its discretion, or against any customer it believes is abusing this policy. Any such revision or change will be binding and effective immediately after posting of the revised Refund Policy on Globalnet Telecom, Inc. sites. You agree to periodically review our Web sites, including the current version of our Refund Policy. Our refund policy is made available on our Web sites. It is your obligation to review our refund policy for any such revisions.